

Don Forgeron

KEYNOTE SPEAKER



IBC's President and CEO since 2009, Don Forgeron has a successful track record of more than 25 years in the property and casualty (P&C) insurance industry. He has a strong foundation in the public and private sectors, having worked for Alberta's Department of Environment and the National Research Council in Nova Scotia early in his career.

As President and CEO, Don works with governments and key stakeholders across the country to build a strong, stable P&C industry and a stronger and safer Canada. He is leading a national conversation on the need to better prepare Canada for an earthquake and he continues to push for a national dialogue with governments and consumers on the need for severe weather adaptation.

Don is active internationally on behalf of Canada's P&C insurance industry to provide input to international regulatory bodies. He is a founding member of the Global Federation of Insurance Associations and leads an international working group focused on disruption.

Max Eisen

KEYNOTE SPEAKER



Max was born in Moldava, Czechoslovakia in 1929 to a large orthodox Jewish family.

After the Nazi occupation of Hungary in 1944, Max was deported alongside his immediate family to Auschwitz-Birkenau. His mother, two younger brothers and sister perished almost immediately upon their arrival at Auschwitz-Birkenau Death Camp in May of 1944.

Max, with his father and uncle were selected out for work detail and sent to Auschwitz I.

Max survived life as a slave labourer in Auschwitz alone, as his father and uncle were selected out for medical experimentation shortly after their arrival. In January of 1945

Max was forced to participate in the infamous death march across Europe where thousands died from exposure to severe weather conditions and malnutrition. Max passed through Mauthausen, Melk and was eventually liberated in Ebensee on May 6, 1945.

After liberation, Max recuperated in a Jewish orphanage in Marienbad, Czechoslovakia where it took him three years to heal, mind, body and soul. In 1949 he was allowed entry into Canada as a displaced person. He arrived in Toronto in October 1949. In Toronto he made a life for himself where he had a beautiful family and successful career in business.

After a court case in Toronto in 1985 involving a Holocaust denier Max felt compelled to get involved with the Holocaust Education Centre in Toronto as a speaker/educator. In 1991, he started speaking about the dangers of hatred and discrimination in society in an effort to promote understanding between community groups.

Today Max speaks to thousands of individuals each year about his survival during the Holocaust and the importance of being vigilant in the face of hate.

For his efforts Max has been recognized by the Province of Ontario with the Ministry of Citizenship and Culture certificate for volunteering in 2007, and is the recipient of numerous awards, including:

Simon Wiesenthal Centre Award of Valour in 2004, V'Ahavta, Tikun Olam Award for helping to heal the world through education, presented by Elie Wiesel on November 20, 2007.

Sessions

SESSION #1: EXPERT LEGAL PANEL ON CURRENT ISSUES IMPACTING POLICE ORGANIZATIONS – SPEAKERS TBA

Police leaders must deal with an ever-growing number of legal issues that test their abilities to manage and advance their organizations. Don't miss this session with some of the top legal minds in policing discussing the issues you need to know about.



SESSION #2: RECRUITING FOR RESILIENCY– Jay Harrison, Game Change

How do we support our police personnel in developing resiliency? How can we equip our people to achieve their goals in policing?

Former National Hockey League player Jay Harrison will share his work with professional athletes in helping them achieve meaningful and useful insights into not only their career direction, but also awareness and self-understanding as individuals. He will discuss how this is applicable to police personnel and how police leaders can promote their members personal and professional well-being.



SESSION #3: EMPLOYEE WELLNESS AS AN ORGANIZATION PRIORITY – Tom Blake, Chairman & Co-Founder at Sprout Wellness Solutions

Tom Blake, Chairman & Co-Founder at Sprout Wellness Solutions will share his wellness journey leading up to the inception of Sprout, and the benefits and success stories learned along the way as he delivers the vision of creating successful wellness organizations. Learn how to push the wellness needle forward and redefine workplace wellbeing.



SESSION #4: HUMBOLDT: LEADERSHIP LESSONS FROM A MAJOR CRISIS – Staff Sergeant Murray Chamberlin and Staff Sergeant Danny Donison, Royal Canadian Mounted Police

The Humboldt Broncos bus crash remains a national tragedy. What can police learn from the Royal Canadian Mounted Police's (RCMP) investigation into the tragedy and its

management of the 29 victim families? What were the challenges faced during the investigation, which received an almost unprecedented amount of media and public attention? What things would the RCMP change if they had to do it over again?



SESSION #5: THE OPIOIDS CRISIS: CHALLENGES FOR POLICE ORGANIZATIONS – Chief Scott Tod, North Bay Police Service; Chief Len Garis, Surrey Fire; Dr. Dirk Huyer, Chief Coroner.

Police officers are on the frontline of the opioid crisis in Ontario. Were police and other first responders prepared for the crisis? What can we learn about the handling of this and other major health emergencies? Are we prepared for future other challenges?

You'll hear from three leaders from three sectors – police, fire, and health – about where we are and where we're going on this major health issue impacting our communities.



SESSION #6: TOWNHALL SESSION – Moderated by: Chief Bryan Larkin, Waterloo Regional Police Service.

Have your say! The always popular Town Hall Session allows you to provide feedback and engage with the OACP leadership and with your peers on issues shaping police organizations and policing in general. Your participation will help the OACP plan its immediate future in the areas of member services, advocacy, communications, education, etc.

SESSION #7: AXON PRESENTATION – VISHAL DHIR, MANAGING DIRECTOR – CANADA & LATIN AMERICAN, AXON

With the growth of connected devices, mobile solutions, and artificial intelligence (AI) in our personal lives (Google Maps, Netflix and Smart devices), police services should look to leverage the opportunities to modernize current processes. This presentation will focus on how AI, connected officers and cloud will shape the future of police work and highlight use cases and opportunities to enhance efficiencies.



SESSION #8: MASS FATALITIES MANAGEMENT & DISASTER VICTIM IDENTIFICATION – Howard Way, Police Senior Manager - Coordinator, National Disaster Victim Identification Unit, Metropolitan Police

From natural disasters to acts of violence and terrorism, police organizations must be prepared to handle situations involving mass casualties. What can we learn from the Met in the U.K. about the challenges – and opportunities – for police in this important and ever-changing area of law enforcement work?

Howard Way is a Police Staff Senior Manager (and former police officer), posted from the London Metropolitan Police to the UK National Disaster Victim Identification Unit (UK DVI). An expert on mass fatality capability planning he is the current Chair of the London Mass Fatalities Working Group and a member of the INTERPOL Working Group on Disaster Victim Identification.



SESSION #9: KEY ISSUES INVOLVING OCCUPATIONAL STRESS INJURIES & POST-TRAUMATIC STRESS DISORDER – Kim Slade, Director Emerging Markets and Commercialization, Public Services Health and Safety Association; Constable Phil Sheldon, Refuse to Lose

Occupational Stress Injuries and Post-Traumatic Stress Disorders are major changes to the well-being of police personnel. Kim Slade of the Public Services Health and Safety Association (OPHSA) will share a new course the OPHSA is piloting to assist supervisors in working with people on their Return to Work.

You'll also hear from Niagara Regional Police Service Constable Phil Sheldon, who responded to a mental health call on July 5, 2015. He and his partner found a disturbed male suffering from schizophrenia determined to kill his parents. The disturbed man ignited gasoline which set off an explosion that resulted in Officer Sheldon suffering life altering injuries, including 3rd and 4th

degree burns to 50% of his body. He received numerous skin grafts while in an induced coma for a month and a half.

Fighting through complex PTSD, nightmares, flashbacks, anxiety, chronic depression, and severe anger, Officer Sheldon and his wife Tanya are now on a mission to help other first responders, veterans, and their families who suffer in silence every day.